

Application for Refund

Serial No. _____

Refund Policy of Cityline (Hong Kong) Limited

Refund only eligible for the official tickets issued by Cityline (Hong Kong) Limited.

The returned tickets must be non-used and in good conditions.

1) For transaction paid by **Credit Card**, after the refund application period ended the receipt of this completed application form and ticket(s) of the cancelled performance(s), a refund request will be sent to the Credit Card Company after the submission of a completed Refund Application Form and physical ticket(s) of the cancelled performance.

2) For transaction paid by **Electronic Transaction (BoC Pay / PayMe)**, after the refund application period ended the receipt of this completed application form and ticket(s) of the cancelled performance(s), a refund request will be sent to the Digital Payment Platform after the submission of a completed Refund Application Form and physical ticket(s) of the cancelled performance.

3) For transaction paid by **Electronic Transaction (Alipay / Aliplay HK / WeChat Pay)**, a refund cash cheque made payable to the applicant will be handed to the applicant upon receipt of this completed application form and physical ticket(s) of the cancelled performance(s).

4) For transaction paid by **Cash**, a refund cash cheque made payable to the applicant will be handed to the applicant upon receipt of this completed application form and physical ticket(s) of the cancelled performance(s).

Details of Refund Request

Event Name	:	yuu George Lam The Smiling Concert		
Venue	:	Arena, AsiaWorld-Expo		
Performance Date(s) & Time	:	26 March 2022		
Price(s) on Ticket	:	HK\$880	x	(no. of tickets)
		HK\$680	x	(no. of tickets)
		HK\$480	x	(no. of tickets)
		HK\$380	x	(no. of tickets)
Total Amount	:	HK\$		

Paid by

Alipay	Alipay HK
BoC Pay	Credit Card (AE / Master / UPOP / Visa)
PayMe	WeChat Pay
Cash	
(*Please circle as appropriate)	

Applicant's Details:

1. Name of Patron (Name on credit card / digital payment platform used for transaction) : _____
2. Email Address : _____
3. Contact Telephone No. : _____

-- Attached a total of _____ nos. of returned tickets with serial number(s) (printed at the back of the ticket(s)): _____

Declaration

- I fully understand the above mentioned refund policy.
- I received the refund by cash cheque, total amount HK\$_____. (Only applicable to Electronic Transaction (Alipay / Aliplay HK / WeChat Pay) and cash transaction refunds)

Date : _____ Signature : _____

Office Use Only

Part I : To be completed by handling staff who collect the 'Application for Refund' form.

- I confirm that the no. of returned tickets and the total amount as in "Details of Refund Request" are correct.

Transaction Reference: _____

Handling Staff : _____

Designation : _____

Date : _____

Part II : To be completed by handling staff who process the application for refund.

- The amount to be refunded is HK\$_____

Refund through the credit card company

Refunded by refund cheque (Cheque No. _____)

Handling Staff : _____

Designation : _____

Date : _____

(Note : The personal data collected by means of this form will be used by Cityline (Hong Kong) Limited for processing application of refund only.)